



Wednesday 13<sup>th</sup> January 2021

Dear Parents/Carers,

## Robert Miles Infant School

We have been having some technical hitches with Tapestry over the last two weeks, which have been caused by the numbers of people accessing it. This has been very frustrating. During 'normal' school Tapestry does a great job and we will return to using it when school reopens. But at the moment it is struggling to keep up with our needs.

Tapestry have been unable to guarantee that these issues will be rectified. Therefore we have been told by the Nova Trust to move our remote learning to Microsoft Teams.

I know at this stressful time changing learning platforms is not ideal, but let us hope that it will be a positive change, which means we can all access work with greater success. I have attached some brief instructions to help you access the work.

Year 1 and 2 had their logins emailed out on Friday last week and Reception should have received their logins yesterday.

**Work will move over to Teams on Monday 18<sup>th</sup> January. We will continue to use Tapestry for the rest of this week.**

I am sure there will be some teething troubles to get all students changed over, so I think we will all have to dig deep for some extra patience! We are not able to reset passwords and have to refer these to the Nova Trust which may slow things down. Please check the email very carefully to type in the details and if you change your password please write it down. I would suggest trying to log in to Teams as soon as you get your email address and password, so that if you have any troubles you can let us know before Monday.

As we cannot guarantee that Tapestry won't crash again it is probably best to email your child's teacher or the office with any issues. Also note that with the Teams system if you post a comment all the other parents will be able to see it, so if you have something private to discuss please contact the teacher directly via email.

Yours Sincerely,

L Barbuti  
Head of School.